

County Louth Member Survey 2022

Course Comments

Bunkers are in good condition but bigger bunkers on fairways to be able to go for the green after getting trapped- at the moment it's always a guaranteed chip out which is boring.

Tee boxes are often untidy with lots of broken tees. Also the white and in particular green markers on the tee boxes are pretty cheap looking. The white markers were painted over at some point and the screws used to attach the plate to the base are rusting; on some of the green markers the plate which appears to be glued on has fallen off

The fairways are not looked after by members and their guests. Every time I play I take two divot bags with me and top up 5/6 times during the round to fill divots. Divot bags should be mandatory by all members and guests

Bunkers can be penal at times. In addition we perhaps need to remind players to rake sand properly

Congrats to course Staff on a super job !!

The rough could be better managed throughout the year instead of skinning it right back, giving the course better aesthetics throughout the year and have the course playing more difficult by the time the east of Ireland starts.

Course is in great condition

Course Manager has presented the course in wonderful condition, all year round.

Bunkers could have more sand. Greens recovering from treatment

Ladies tees - would like to see improvement. Bunkers - the ball staying in the face of the bunkers.

Great improvement in course since Wayne has arrived. Only criticism I have is that greens are not as fast as they should be, particularly in the summer months

for safety reasons, a handrail should be incorporated on the men's tee on the 4th hole due to the amount of steps and for insurance purposes

would like to see an improvement in the bunkers, at present you can go into bunkers and ball will be stuck in the front or rear or side of the bunker making the shot unplayable, ball should be playable when in the bunker

Well done to Wayne for all the intelligent changes he's making

Course very well presented

The course layout of obstacles and terrain favours low handicappers and is punishing for high handicappers

Fabulous golf course

Greens play very slow at certain times. Is this by design? Sand quality in bunkers varies drastically. Some months have lots of sand and others none.

Course has never been better in my view!

Bunkers are very well maintained, but sometimes very heavy to play out of. Assume it's from lack of use by far better golfers than I!

Amazing

Eight tee box too difficult for ladies over 70

Presentation of bunkers is excellent but all members do not rake bunkers after them. Low handicappers are the main offenders. All golfers do not take divot repair bag which is supposed to be mandatory. Low handicappers are the main offenders. Most caddies do not take a divot repair bag whilst caddying. I have experience of this whilst caddying.

Bunkers: when The ball goes into the front of a bunker it sits right up at the face of the bunker I feel it should be slightly more forgiving and roll back towards the centre of bunker.

Bunkers have been the only issue with the course for the last few years. Ball goes up the front and stays there. The damage being done to the riveting is not acceptable but golfers have no option to hit into it due to the balls getting stuck at front of bunkers

Course is excellent. I score the tees as good simply because while the are and surface of tees is excellent there could be new fresh clearer information on the actual hole especially for visitors. And yes I know this is on the score card and available on electronic devices.

car park outside the clubhouse should be for members only .

Lack of Bins

Lots of bunkers have little or no sand. Ball inclined be always up against face of bunker.

Wayne and staff doing a great job. Members need to do their bit too.

Big improvement the course looks fantastic

The course in general has greatly improved in recent years, thanks to the greenkeepers' work being carried out.

Can't understand why people can't repair there divots fairways can look rough

Huge improvements over the last few years. Great work being done.

Overall course has received too much water this year - fairways are too lush for a links - greens & surrounds have same problem - this year the greens are badly infiltrated with undesirable bent grasses, which would not be so if water was been used very sparingly, a must on links greens. We need to know the criteria that is used to water our greens as currently & over a number of years in past have received too much. It's easy to control the watering now & there is a big requirement to get it right from now - so far this year it seems not to be the case. The argument applies to surrounds & fairways - so this area of course management needs to be monitored to ensure that we are taking the very best actions to keep what has been developed here over the years in a condition that reflects the type of course we have.

Sand in some of the bunkers can be a bit inconsistent

Some of the sand in bunkers is very compacted for example the one left of the green on the 8th.

Course has been in fantastic condition, the improvement over the last few years is clearly visible

Time to stop cutting the rough and more dividing required

Overall the course is superb.

The place is looking super. The irrigation was worth the money. A few more seats would be appreciated around the course.

On occasion throughout the summer the course lost its links appeal. fairways , surrounds very lush and greens slow.

None

I would like the club to add mounding with marram grass from left of the 1st tee all the way down to the back of the 18th green. I would also like the club to remove the bank in the gap of the 8th fairway parallel to the 2nd bunker as the hollow short of the bank is collecting good a tee shot and sometimes you get an unplayable lie from a divot or on the up slope of the mounding !

Maybe add a few tees for older members. I caddy for a lot of visitors that rave about the golf course the way it is a hidden gem. Do not touch.

Wayne has done tremendous work

Excellent course, so lucky to be a member

Greens complexes including surrounds are fantastic. Grass paths are an excellent addition. Overall course preparation and presentation is lot the fault of green keeping team. Well done all.

Sometime the ladies tees are not cared for. Some of them need to be rested during the winter..

Signage needs refurbishment

Course in excellent condition

Rough on right fairway before the bunker on the 16th hole is unfair when compared to rest of hole/course. It is very lush and thick immediately off the fairway and is not reflective of the fairness of penalty for a similar shot throughout the course.

Greens have been slow at various times throughout the Summer.

Generally excellent but at present being treated just good

Bunkers require daily prep to redistribute sand

Sand in bunkers is generally very compacted and heavy. Course is in excellent condition overall.

I don't play much golf . I played 2 rounds recently and it was a pleasure to experience in excellent --- most enjoyable.

Lots of rakes in bunkers left in inappropriate places stopping the golf ball from entering the bunker as it normally would and effect players during normal play aswell as competitions. Advice to members about where to place the rakes would greatly help I feel.

Paths could improve along with rough definition

Bunkers are tough. Is there enough sand in them ?

Course is in great condition. Congratulations to Wayne and the staff.

Steps from tee box 4 in particular very dangerous...hand rail needed

Feel bunkers could have more sand in them

More sand in bunkers please. Greens very true but often quite slow. Otherwise course in brilliant shape Can we do something about inconsistent rough to right of 16th fairway

Rough areas to right and left of 16th fairway at bottom of the slope 170 yds from green need urgent attention.

Not enough waste bins on course and grass cuttings are left in poor positions.

Great condition

irrigation works still need restoration

Course seems to be suffering from the amount of play throughout the summer, most noticeable the past few weeks.

I don't understand pull forking the green the week before club champs. Doesn't make much sense to me

I Have downgraded the Bunkers as the sand quality varies appreciably

Would like to see faster greens on a more consistent basis. Too often they are quite slow.

Course not playing like a true links (Pitch marks even after prolonged dry spell, run off's to lush and Green speeds are consistently slow)

We have the best there is. The only thing I would say is new green left of fourth green 50 mtrs back. Add 30mtrs to 5th tee. Move all tees on 18 to right along the hedge making it into dog leg to make it a great finishing hole, taking the 17th green out of danger.

Ladies tees some Are very small / narrow - 12th T box , 14th the red markers are always too small/narrow , 7th same narrow , same on 5th . Some bunkers very little sand . Greens were amazing now bumpy , can the greens be worked on Wednesdays Not tuesdays especially when majors or GOY

The Fairways are a bit cut up, but you'd expect that at this time of the years, particularly with all the traffic they've seen this year!

I dislike the stones on the tee boxes looks like resort golf course

The plastic mats in winter and the divot bags should be purple so that it's more obvious when players don't have them. Mats should be compulsory. Dropping to the side should not be an option.

Bunkers are not up to scratch considering the work that has been put into the course .

Overall the course is in excellent condition and the layout does not need to be altered in any way. My major issue is with the alternate 17th green. This green was never required and despite sizable expenditure in manpower and finance over the last seven 7 years, has failed to come up to the standard of our other greens. It's now time that the County Louth accept that this development has been a failure and terminate any further investment in it.

Greens are invariably slow

Course in general has improved greatly, but it has lost its true links golf experiences. Golf ball stays on inclines. Overuse of wetting agent and water.

Keep up[the good work

Generally course in great condition. Wud prefer more sand in bunkers, some are very hard & packed. Course looks great, new paths fab!

I like bunkers to have soft powdery links sand - seems to be policy to flatten the bottoms almost compacting them

In great shape

Being the first year with the new sprinkler system it is understandable there is more growth on fairways and around greens as the course staff become more familiar on how best to utilise it. The course should really be more firm in summer and the fairways and surrounds cut more like a links course. At present it is playing more like parkland.

Electric buggys are damaging the course, particularly the newly laid grass paths after rain, consideration should be given to rerouting or varying where they can drive. The grass path from the 6th to the 7th is damaged already as a result.

Additional championship tee box on par 3 5th 20. /30 further back in line with current tee box also closely cut run off mowens in front of 17th green like run offs on 9th and 18th greens

Good considering changing weather conditions

Greens need to speed up.

Bunkers are all raked backwards to the front, meaning you normally get a downhill lie in a bunker and it should be flat or uphill. Slight design changes have been made to bunkers (eg: 15 and 17) without consultation with members. Greens are only cut down to links height a couple of times a year (eg: for the east)....meaning we constantly play slow greens (the quality is good). The grass on fairway around the greens is constantly not cut low enough and is almost the same as a good parkland course....this is poor presentation. Fall off areas around greens have improved immensely.....more work is required on the right of 6th green, left of 7th, through yue back of 2nd, left of 3rd.

This was the best I have seen the course

Bunkers are the worst part of the golfing experience with little sand, hard as concrete and completely uninspiring

Rough is possibly too forgiving

Would like to see the greens running faster in general the surface is great but they are slower than Portmarnock, Ballybunnion & Waterville of the courses of similar standard that I have played recently I think it would improve the members enjoyment of course

Best condition I have seen the course in.

The coloured stones used as tee markers don't look particularly premium and can be kicked/moved accidentally by golfers

There is a huge improvement in the presentation of the course over the last few years. Well done to all the Greenkeepers and staff.

Tee boxes Grass too long at the front and when the tees are forward the tee shot is affected
Bunkers Riveting is crumbling every 2 years and is in poor shape on a number of holes.. The ball runs up to the front and each player is constantly following through and damaging the face
Greens Super surface but the speed is on the slow side. when you play other links, their greens are quicker. The aprons are way too long we use to have a first cut around the greens slightly lower than the fairway but now the aprons are longer than the fairway because it gets more water arounds the greens. There is more growth around the greens There was no category for pathway and walkways some are great but we also have some that are very poor 7,8,16 and they have been like this for some time now.

Balls roll to the front face of most bunkers Rough too long in some areas

Outstanding conditions on par with other world class golf courses

answers bear in mind the heavy traffic the course is taking all this summer.

Greens could be faster for competition days

More attention should be paid to reseeding rough which suffered bare patches from the drought of last summer.

The pathway to the starters hut and from 18th green would benefit from a better surface.

excessive rabbit damage in localised areas

keep investing in pathways between green and next T-box

I wood like to see a general improvement of the tees and also more attention should be paid by course staff in setting T markers

In my opinion the course staff should be top dressing the fairways on a regular basis like all the other top class clubs. In general the greens are good just not fast enough

At the back of the 6th there is a big hole that over penalises an errant shot. This should be half filled and flattened.

Many of our bunkers have very heavy sand.

We are definitely going in the right direction 👍

I just returned from another great trip to Baltray. I was amazed that there was no scarring from the recently completed irrigation project. About the only thing worth thinking about changing is swapping #10 and #11 with #1 and #2 , which might improve the traffic at the busy intersection between #2 green and #11 green. It would also create two par 5's on each nine. Co. Louth GC is a special place. I am proud to have a small association with it and the many friendly members i have met. It would be just fine if you don't change anything on the course

Last time I played I had visitor friends playing with me, one being a member of RCD and the other Royal Dornach - both commented the presentation & quality of our course this summer was better than the two aforementioned. Quite a compliment!

In great condition at the moment

Wayne and his team have done tremendous work during the past five years or so. In particular, the green surrounds/roll off area's are greatly improved and a joy to behold. Feedback from visitors is very positive.

16th in front of big bunker on RHS needs to be mowed, advantage to be in rough. Some holes are very penal for older/short hitting players, such as 10th. We should allow our octogenarians play from forward tees to allow them compete more.

Course is great need a few new tees for older members only on some holes. This would help with not having rough between tees.

I think the course represents a magnificent example of what a championship links course should be. It's challenging and yet fair with weather plays major part of the game. The new hydration system is working very well.

Pathway from 18th green to clubhouse in need of change from stone to something less noisy. Can be quite disruptive for players on 1st tee.

Alot of non repair of divots on the Fairways.

Bearing in mind the unusually dry and sunny weather this particular summer and due to Covid the constraints over the two previous years the Course is "Excellent".

The course is looking fabulous

Think the rough needs to be let grow and have the runways to the fairways. I understand there is different standard of players but the rough is not protecting the course

Tee boxes could be kept a little better and also the rough surrounding tee boxes also could be better kept. Greens are excellent and cannot be faulted, brilliant work. Bunkers are hit and miss, they vary a lot. Some have a lot of sand while others have no sand in them. Fairways look excellent with the new irrigation playing it's part throughout the summer. Members could always be better at fixing divots however. The walkway between the 18th green and the clubhouse should and could be better better. Probably the messiest part of what is a course in excellent condition

some tees not completley level in places , sometimes on the 4th and 8th I have to re tee to get a level stance

Playing surface on the greens has been very good all season. They have been slower than they used to. Would be nice to have them rolling slightly faster again.

Well done to Wayne and team for super work on the course.

First fairway bunker on the 18th is unfair and should be removed.

- All remaining stone/pebble paths should be removed and replaced with grass paths, wide enough to sustain the footfall. It has worked well on certain other areas of the course. - The areas of rough to the left and right hand side of the 16th fairway, shy of the bunkers on both sides, are far too penal and are not consistent with the rough elsewhere on the hole/course. Noting it is a low/wet point of the course, the rough is far to deep, juicy and flattened and should be cut back and maintained.

Course is in outstanding condition. Only minor point (and I'm nitpicking here) is there could be a bit more sand in the bunkers

Some superb improvements in recent years in regards to tee boxes, walkways and the whole outlook of the course. The green keeping staff are a credit.

In general the course is in excellent condition. Some bunked require a little bit of attention

The course is pristine, especially the walk offs and paths. The greens, when good are outstanding. However, there is often a massive difference in standards. Far too often they are very very slow.

Need to continue to manage rough. There are still some pockets of exceptional rough that need attention e.g 16th

course is perfect

Green surrounds and patjs are fab

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Pro Shop Comments

There is no "wow" factor when compared to pro shops in clubs of a similar standing.

The new set up for the pro shop is a big improvement on the previous one but it's still a little disjointed with refreshment fridges and some stock out in what was the reception area. It doesn't present well and looks unfinished to visitors. Is further work required to finish it off?

The initial set up for Scott & his team was very slow & very frustrating for them. Thankfully they stuck with it, as it was not easy hanging around with nothing to do & they have now settled in. Our warm welcome to all the staff.

It is wonderful, such helpful friendly people

Big improvement for members and opening hours are much better.

No comment

Scott and the guys are truly great guys, very very helpful and are a great asset to the club

very competitive and welcoming

Very helpful staff. Thank you

Excellent

Had excellent group lessons with Scott in the spring. Really helped my game as I am currently very an impaired player (due to long standing injuries). Would love to see future lessons of this kind - as one to one would be too intense on the body at present. And it's a brilliant way to get to know members.

Need more choice please and more red

Cheaper items as well as top of the range

Would like to know members discount on items without having to ask every time.

XXL sizes in current brands are on the small side. Glenmuir brands XXL were good fitting.

Excellent professionals and very helpful

The pro shop is a big disappointment. Bits and pieces all over the place. Condense the stock into the shop where it should be and have the entrance hall as it should be, a welcoming entrance hall with the photos of the current presidents and captains up on the wall. It is unsightly looking from the outside into the pro,s desk and reception with everything under the counter on display....maybe display stock in window

Staff are friendly and helpful

none

Only recently re-opened so have to be guarded. Prices are high for visitors clothing/gear. All staff very helpful. New shop lay out looks well.

A huge improvement

How does the pro shop know you are a member? What level of discount could you expect?

Scott and his staff have settled in well and are very nice to deal with more than helpful

Looks much fresher than old

Early days still but the start has been excellent & if practice/ lesson giving facilities were improved, more could be achieved.

Have bought several items from the Pro Shop and am very happy with them

Hard to rate the pro shop based on the changes this year. Prices took a noticeable jump and not seen too much in the way of club branded merchandise

Great improvement

Option and pricing might be better.

The pro Shop is getting there. Since the removal of the reception desk certain queries that arise are not the responsibility of the ProShop & there is no one to ask i.e. toilet paper towels etc

Prices too high in comparison to outlets

The pro shop should be the whole area of reception and locker rooms could be accessed in a different way

Great to see the improvement in the shop

Scott and the team are a modern day golf professional and delighted to support Scott. Paddy was a fantastic ambassador from a different era but was tremendous and always welcomed myself and any guests very well.

DIFFICULT TO GET A TEE TIME NOW THAT EVERYONE HAS TAKEN UP GOLF (ME INCLUDED:)) BUT I'M SURE THIS WILL SORT ITSELF OUT. MANY THANKS

Nice to see the extra space in the pro shop now.

Good

Members pricing is not apparent to those who infrequently purchase items from the shop. Members pricing sent out or on the shop website would be very helpful and encourage more people to buy there

Scott is progressively building his stock levels to the desired level. Significant progress has been made since the renovated pro-shop has been opened.

The staff in the Pro Shop are polite, helpful and approachable. If the shop was larger more stock and clubs could be available. Quality of clothing is excellent.

Stock taking up too much space in the reception area. The drinks cabinet in the reception area needs to be relocated elsewhere.

Not sure on pricing. Overall very good team and service. Too hard for members to get on the time sheet.

Really not experienced much in pro shop re purchasing

Scott and his Team a pleasure to deal with on a personal and professional level

Would be great if they had more space

Great that members are getting a discount

have not used pro services

Have had difficulty in establishing what is in my Two's account

Members pricing not obvious. When I was a member in Co. Sligo pro shop offered 20% discount on club crested clothing

Excellent breath of fresh air , very professional to all

Love to see more stock All staff are good however Cain Connor are outstanding

it may be me but i haven't seen the communication on member pricing at the pro shop

Price reduction is not always passed on. Members should not have to ask for it.

The pro shop and all of the lads are a welcome relief each morning or day before we play golf well done Scott

Far too much floor space has been given over to the Pro Shop, namely the foyer. When the shop closes, the doors to the locker rooms via the foyer are locked. The only way in and out of the locker rooms is then via the narrow corridors outside the bar area. In the event of a fire or other emergency, egress would be severely compromised. This is a major HR and safety issue. I believe that the club would be cited for safety violations should the county Fire Officer review this situation. I understand that this matter was raised several week ago with the management committee but remains to be addressed.

I don't think that the pro shop should take up the whole of the hallway. There is no access to locker rooms only through the shop

Very happy with new Pro and staff

just a welcome to our new Professional and his staff

2s competitions should be processed within 24 hours likely added to members accounts with the pro shop via the club card - no one loses out. Especially if the money can only be spent in the pro shop. Winners lists should be published - ideal if you got an email advising you that you had won and how much.

While the pro shop has the use of the lobby to place items and displays, Would it not be better for the lobby area to become part of the shop proper??

A refreshing change

I haven't been in so often to comment definitively on the stock.

Very Helpful excellent service what has impressed me most was the way Scotts staff treats visitors . They make them feel welcome and they handle every situation. Pro shop stock i gave a good but it's too small to give it excellent

The whole area on entry to club needs prompt attention including the stock area for the pro-shop

More stock needed aimed at members not visitors

We await its competition

Tend to leave outside reception area cluttered.

Never actually realised items had different prices for members compared to non members.

I'm not aware what is meant by member pricing above?

Suggest moving fridge from reception area into pro shop. First view on entering is a carton of milk in fridge

All of Conor, Philip and Cian were quite friendly and helpful when behind the counter. And Scott was welcoming when i met him. He has big shoes to fill, and i hope it works out for all parties!

The renovation looks great and the County Louth clothing range is again with improved; great to see

I object to walking into a golf shop instead of a golf club with no photo of officers in the hall

It's a big improvement on the previous one. However, I don't believe that it's the finished product.

Would like to see club fitting facilities.

Our red club jerseys should be sold at minimal markup to members, and encouraged more. CLGC visors not available at all this year. Requested numerous times.

Pro shop should be full size of reception area

The pro shop layout has improved enormously, and yet it's still tight on space with the result it spills into the entrance area. Perhaps a more retail fit out i.e. shelving, rails and more merchandise adverts on the walls might help.

A great group of guys in the Pro shop. From top to bottom of the newest recruits

Unsure what % is off for members from marked price otherwise excellent

Not a place I visit except to book-in and or ask a few questions.

They are always very polite and helpful and address by name

New set up excellent.

Fantastic to see modern up to date equipment and golf wear available. Love the new layout, very welcoming and open most of the day!!

Scott is great and his team very helpful

- Great bunch of lads in there. Very inviting. Happy to help.

Vast improvement in the stock in the shop and great to see modern stock in store especially clubs & club gear. The pricing leaves a lot to be desired however and it's impossible to know what cost is involved if the shop is busy or there are no free staff.

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Catering Comments

The staff are great and anytime I bring visitors they compliment them and the food!

Catering is and always has been superb at CLGC

Open for discussion/Review/Improvements: Menu variety Opening hours Professional Quality of Staff and service to ALL customers

Would like to the menu updated with new options

The catering experience very much depends on who is working. Open hours of the restaurant should also be readdressed to be open longer through the summer Mon - Sun both morning and evening.

A difficult time with Covid & Michael's illness for all the staff; team managed very well. The new uniforms & name badges are very professional. Keep up the good work 🙏

Would like to see a more varied menu and healthier options. Staff are excellent. Coffee is hit and miss - it depends on who makes it.

No comment

Friendly

It would be good to have full menu that used to be in operation rather than just smaller one or specials

Closes too early especially during summer months.

I think maybe that the menu might be looked at and some changes made

Really enjoy the food at Baltray. Michael has provided a good broad and balanced quality menu, that is consistent. A quality I regard as more important than variety.

More healthy options please

Greater variety required and reasonable specials on ladies day

Prices have increased whilst variety has decreased.

The staff are fantastic and the food is good and value for money. Long term sure of course we might want to do the place up but it's not a priority.

Top class

Quality has gone down and prices gone up a lot to the extent that I now only very occasionally use the facilities. Restricted opening hours don't help.

Catering needs attention and to up their game.

Just more information about opening times and what menus are available .

Since covid, selection, value and presentation has been weak

Menu needs a refresh, but not re-invention. Staff always really helpful. Nice to sit in bar with friends and have some food and not have to move into dining room.

Not sure what one is judging on this on. What level of value, service etc is the caterer expected to deliver?

Michael and his staff are a pleasure to deal with food is excellent very helpful and friendly

More variety

Room for improvement. Menu is old fashioned. The whole experience is functional and could do with a revamp.

Prices were increased & quality decreased. Not good. There seems to be a lack of control or no control this area.

Really like the new 'crested' uniform the staff wear. The food is usually very good. Some days just not as good as usual. Staff are very pleasant

The catering is one of the key reasons the clubhouse is so busy. You know what youre getting, proper, tasty, quality food thats not over the top or fancy for the sake of it. People repeatedly come back for that reason

Service excellent

Sometimes the menu can be quite limited.

Menu a bit restricted.

Menu and general catering is out of date

Tuesday specials are varied, tasty and good value

Menu has reduced dramatically

Food is of very poor quality (looks likes Aldi/Lidl salads are being served) most of the time but can be a little better if there is special occasion.

The catering team, service, flexibility and helpfulness are exceptional. We dine in County Louth as a matter of choice and put service, value and quality far beyond the Monasterboice Inn for example.

FABULOUS.

Vary the menu from time to time

Great to see staff wearing name tags !

Has great balance between hospitality and value.

Good

The restaurant has recovered well since Covid, menus are not as varied as they were, rising costs are difficult to manage. I would like to see staff wear name badges, also the introduction of quality place mats, and a better quality napkin with the club logo.

All the restaurant girls are super friendly

The food is always fresh and tasty. Some small items such as cracked or chipped crockery. General bar / restaurant appearance could do with a refresh.

I recently had 2 evening meals . Both myself and my guests commented favorably on the service and quality of the food

Has gone downhill a lot from the standards that used to be kept.

More options on the menu would be great including some more vegetarian options. Chef is great and often makes meals vegetarian if asked but would be great to see some variety on the menu.

Would like a better menu with options for wraps, salads, pasta dishes and boiled potatoes as an option. A different style of curry would be nice, like Thai style curry. The chips are not that nice, would prefer better tasting chips. The scampi is fantastic though and service is excellent.

Member or employee rates

Staff are great.

Would like lunch of the day and specials

Menu the same last few months... Lacks variety... Healthy options be a pleasant change too

Prices seem to be akin to high street prices even though restaurant subsidised by club paying electricity gas etc. 7.50 for a pot of tea for 3 is not good value. Add 6 biscuits and the bill came to an even 10 euro.

New staff uniforms would be a welcome addition.

Poor value for money and quality very hit and miss

Very limited menu For regular customers

Every waitress is absolutely brilliant, nice, helpful and friendly. The menu is poor, decreasing options, same food each week and not allowing people to order what they actually want even a choice of sandwich isn't allowed, it needs to change or people will stop going altogether. Opening later in the summer evenings is also needed.

Quality seems to have slipped since the pandemic.

Ice bucket with jugs or water and glasses on small bar - especially Tuesday - ladies could help themselves . This might help the waitresses time pressure . The waitress provide excellent service .

Early opening Like 7 30 Would Be A Grate Help

Food has lost its Baltray uniqueness Poor choice quality definitely not the same

Quality of food can be "hit or miss"

Why do members not receive any discount when using their purse in the restaurant yet do in the bar. You cannot order food if you are playing before 9 o'clock as the restaurant is closed. Recently, visitors on completion of their round were refused as the hadn't booked. What is the purpose of the catering, is it to facilitate members and guest or act as a private business.

Gone down in my estimation

Little or no vegetarian options. Specials not ready until 1pm on Tue despite golfers in from noon.

I do my best to support the restaurant as much as I can and would encourage all members to support

Could vary the menu quarterly perhaps - even one or two changes - hard to improve though on a good overall product.

The catering is excellent. Baltray is generally regarded as having the best catering provider amongst the golfers I know.

Very good and hard working staff

The service is good but the menu is quite boring if eating regularly a daily special would be great - there is an consistency in the quality of the food one day it can be fantastic and then other days it can be average for the same dish .

The quality of food served can vary in standard. It would be nice if standards were consistent. Waitress and waiter service is always fantastic.

A number of very popular dishes from pre-Covid times have not returned to our menus which are becoming very predictable. I'm thinking of the Steak Sandwich, the Duo of Seafood, the Plaice, the Rack of Lamb, the Duck and the Sizzler. They have not returned despite the restaurant being very well supported this summer. I can understand if they do not appear this winter. But they do need to come back next spring and summer.

Menu rarely changes, too pricey for standard

Great staff and team. Excellent food quality

Standard has gone down. Pricing gone up.

It's a bit hit and miss sometimes and prices are creeping up

Reflects badly on status of our club.

Michael does an excellent job. My wife and I ate (and drank) almost every evening after golf. Quality and value is there. And the service is superb, led by The Devine girls and Karen (who, to me, is the face of the place). If there is one shortcoming, my wife wishes there were a bit more healthier green stuff available in addition to The steak/scampi/ fish and chips staples.

Maybe more variety at times it's not easy

The weakest element of our Club where the menu needs a complete revamp; staples like a decent steak sandwich, bring back the scampi, have another fish/seafood dish (we are lucky to have Clogherhead port so close), a gourmet burger, a good BLT etc, in order words nothing too elaborate just key classics really well done. Also, during peak season (summer; Thursdays to Sunday) a few 'Specials' to keep the menu fresh & interesting. I firmly believe a decent menu can be a decent revenue stream for the club

Girls are very friendly and helpful

Our catering standards are below the level of our peers.

New menu options and friendly service

Floor in restaurant is not clean.

Catering is by and large fine, not fantastic, good when Michael is around.

Catering should always align with golf competitions

In general very good but sometimes can be hit and miss

Having set up the Meet&Greet committee last January, we have had a few requests for early breakfasts and bar service from our Green Fee visitors. Would it be possible to liaise with Lorraine to get requests for breakfast (and or bar...) in advance of arrival?

Please please ask them to revert back to a Full menu with choice. Covid is long over!! No excuses any more!@

This has been one of the great pleasures of my and my guests visits to Co Louth GC (Baltray). Breakfast followed by 18 holes followed by "high tea/dinner". An absolute delight and unequalled the length and breadth of Links Golf in Ireland, North and South.

Staff are more often than not pleasant... some of the younger staff could do with a little training in serving and manner

Many members have commented that the catering services seem more focused on non member custom during busy periods.

Would be nice to see an updated menu available.

Catering staff are not so friendly or approachable The food menu has got too expensive.

Very happy - only minor point is the menu could do with being modernized a little

Restaurant staff are excellent and very helpful.

Poor fare , a steak is the only thing I'd eat there , and it's way too expensive, so I don't .

Catering is terrific

Needs to be more friendliness and Customer centric approach to members and visitors. Also the opening hours should cater for 8 am starters.

County Louth Member Survey 2022

Bar Facilities Comments

Is is well run sometimes there could be an extra set of hands to clear glasses and help in busier times

More than adequate considering reduced usage over last few years

Michael & his team are fantastic, very lucky to have him, a gentleman & very professional 🙏

Michael is a real asset and members appreciate him. Great bar man.

No comments

Michael is a superb barman and a great asset to the club , long may he stay

Good

Closes too early especially during summer months. Course is still open but bar has already closed.

Polite, friendly and fair prices!

Can't really comment, as unfortunately, to date I have had limited use of the bar facilities.

Has run out of Guinness, Carlsberg, Jameson and certain wines on occasions..... I think that the club should take back the running of the bar.

It's a pity it isn't more open plan as a lot of the bar area is not used enough.

Needs to be revamped to be made more modern

Michael is excellent ,efficient and charming!

none

First class all round.

Unless exceptionally busy, never have any complaints with the bar or its staff. Miss Ken, who was a great ambassador for the club.

Very good performance.

Bar is very good

None

Michael behind the bar is an absolute gentleman and always well humoured and welcoming to members and guests. He is very diligent and hard working for the members.

Good hit the use it gets

Michael is a gem

Michael a pleasure to deal with

Michael is very efficient and extremely helpful

No issues with bar and service. Unfortunately I don't get much of an opportunity for using the bar these times.

ALL GREAT

Haven't used the bar facilities since before covid.

Good

Bar sometimes doubles up as a place to eat which can negatively impact on people just having a drink.

Seating is stained and area feels outdated.

Miahael as head Barman a professional in every way

Would like to see wider range of non-alcoholic options which might support members staying longer in bar

I hardly ever use the bar.

Excellent bar person behind counter

Michael is brilliant!

Wine sold in the Bar is overpriced for its quality.

Bar tends to close very early, even when members are still looking for more drinks.

Don't use bar except on very rare occasions so don't feel competent to answer these questions.

No always someone behind the bar

Bar mats for glasses would be lovely on tables or at bar - as part of service . Bring back Members bar - cozy for winter months .

All good happy with service

Smell in hall

The doors into the members bar are in very poor condition. The use of table mats and napkins would be a good addition. The addition to the menu of more seafood options such as mussels etc would be a welcome addition - we are beside the sea!

Guinness is the best in Ireland so well done

Bar like the restaurant should stay open as long as there are members and guests on the premises.

Great to see the bar busy last week at the junior presentation

Get at least one more card reader, one for the kitchen and one for the bar

It would be good to have a card facility at the bar. I wish the staff did not have to go to the restaurant every time a card was used for payment.

Never use the bar

Michael is an outstanding barman, should be kept at all costs

The whole seating fabric needs to be cleaned. Some very unsightly stains have been on the seating for quite a while.

Special mention must go to Michael, bar manager, I've seen him run the bar when quite full on his own...!

Not sure that members should be addressed by first name. Same applies to Restaurant.

Michael the bartender is always a gentleman.

Michael is very good And Always in good form

Not in it that often now

As I don't use the bar frequently enough, I don't have any further comments to make.

Main issue with bar is driving home. Promote more use and transport/taxi sharing.

Bar is great for the use it gets

Michael is a true gentleman. A great sense of humour and very courteous to all patrons

Don't use bar too often but would use catering regularly

Due to D & D issues we do not partake as much as we once did! However, all the other pleasures of a Days Golf at Baltray means that a longer stay in the bright and sunny Eastfacing Bar is not wholly necessary.

There probably could be one or two more bar staff

Michael is very friendly and pleasant lovely member of staff.

Super